



MEDIA RELEASE

FCCC Enhances Accessibility with New Nausori Office 28 February 2025

As part of the Fijian Competition and Consumer Commission's (FCCC) ongoing efforts to enhance service accessibility and consumer reach, FCCC is pleased to announce the opening of its new office in Nausori. It is anticipated that the new office will begin operations in early March 2025.

This initiative is part of FCCC's commitment to ensure that every Fijian has easier access to its services, particularly in addressing consumer rights, competition regulation, and fairtrade practices.

The new FCCC office, located at Level 3 of the Nausori Plaza Building in Nausori Town, will cater to the needs of the people in the surrounding areas.

FCCC CEO, Joel Abraham, stated that the opening of the Nausori office is part of a series of initiatives, including the opening of more offices, aimed at enhancing accessibility and responsiveness to the needs of Fijians across the country.

"While we have a variety of options for the public to reach us with their queries and complaints - such as our website livechat, social media and phonelines -- we understand that many people are comfortable with seeing us in person", said Abraham.

"By establishing offices within local communities, we hope to mitigate geographical barriers and foster a more responsive, agile and accessible FCCC. Now, Nausori residents no longer need to travel to our Headquarters in Suva for assistance. We understand the importance of having a physical presence in the communities we serve, and are committed to ensuring that our services are within easy reach of everyone."

FCCC invites residents of Nausori and the surrounding areas to visit the new office for any consumer-related queries, complaints, or advice. The establishment of the Nausori office marks a significant step forward in FCCC's mission to uphold consumer protection and fair competition throughout Fiji.

Queries and complaints relevant to the Nausori Office can be sent via email to helpdesk.nausori@fccc.gov.fj or calling 9988917.



About FCCC

The Fijian Competition and Consumer Commission is an independent statutory body established under the Fijian Competition and Consumer Commission Act 2010 to promote competition and fair trading and to regulate prices in markets where competition is lessened or limited.

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