



Media Release

FCCC Applauds Consumer-Friendly Changes to E-Ticketing System

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The Fijian Competition and Consumer Commission (FCCC) commends the Government's recent decision to overhaul the e-ticketing system, introducing a more consumer-friendly approach.

This upgrade will see the implementation of a new e-ticketing system designed to streamline operations and improve the user experience for all Fijians. Most notably, other forms of payment will be included, outside of the current bus cards.

Deputy Prime Minister and Minister of Trade, Cooperatives, Micro, Small and Medium Enterprises and Communications, Honourable Manoa Kamikamica, stated, "The introduction of this new e-ticketing system marks a major milestone in our efforts to enhance the convenience and efficiency of public transportation in Fiji."

"This upgrade not only aims to simplify the process for commuters but also ensures that our transportation infrastructure keeps pace with technological advancements."

FCCC CEO, Joel Abraham, highlighted the positive impact of the new system on consumer protection and convenience, particularly in terms of choice.

"The introduction of more forms of payment is very welcome news for consumers and will result in a more reliable and user-friendly platform for their transportation needs."

"FCCC has a keen interest in the rollout of the new e-ticketing system to ensure that it meets the required standards of consumer protection and service quality," Abraham added.

"The success of this initiative relies on collaboration between the government, service providers, and consumers. We are committed to fostering a transparent and inclusive approach to ensure that the new system meets the diverse needs of all users."

The new e-ticketing system is expected to be operational in the coming months, with extensive testing and stakeholder consultations to precede its full implementation.

For more information and updates, please contact us on our Facebook page <https://www.facebook.com/FijianCCC>, or visit our website, or by phone at 8921991.

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