



Media Release

DO NOT CLICK LINK! FCCC Warns Fijians Against New Sophisticated Post Fiji Scam **19 July 2024**

The Fijian Competition and Consumer Commission (FCCC) is alerting the public to a new scam that is circulating via text messages, impersonating Post Fiji. FCCC has confirmed with Post Fiji that this message is not authentic.

Members of the public are strongly advised not to click on the link as this particular scam is designed to deceive recipients into providing personal information under the guise of correcting address details for a package delivery.

Honourable Manoa Kamikamica, Acting Prime Minister and Minister of Trade, Co-operatives, Micro, Small and Medium Enterprises and Communications, emphasised the need for vigilance among Fijians. "Scammers are becoming increasingly sophisticated in their tactics, making it very challenging for ordinary citizens to differentiate between legitimate and fraudulent messages. It is crucial for all Fijians to remain vigilant and skeptical of unsolicited messages, particularly those that ask for personal information."

The scam involves a text message claiming to be from Post Fiji, stating that the recipient's package has arrived at the warehouse but cannot be delivered due to incorrect address information. The message includes a link, which directs users to a fraudulent website designed to steal personal information.

FCCC CEO, Joel Abraham warned that the sophisticated nature of the scam could make it more likely for Fijians to fall prey to it.

"This scam is particularly concerning because it mimics the communication style of legitimate businesses, making it very convincing. However, there are telltale signs, such as the suspicious email address used, which indicate that it is a scam. We urge all consumers to be cautious and verify the authenticity of such messages," said Abraham.

"If you receive any message that seems suspicious, contact the company using the contact information on their official website. Do not click on links or provide any personal information unless you are sure the message is legitimate."

This particular scam message comes from an unrecognized email address, not associated with Post Fiji and the fraudulent link provided in the message is not the official Post Fiji website. The legitimate website is <https://www.postfiji.com.fj>

FCCC advises consumers to always verify the authenticity of messages by contacting the company directly through official channels.

For more information/details on this, please contact us on our Facebook page <https://www.facebook.com/FijianCCC> , or on our website at [fccc.gov.fj](https://www.fccc.gov.fj), or 8921991.

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