

## PRESS RELEASE FCCC Northern Inspections Update Saturday 26 December 2020

The Fijian Competition and Consumer Commission (FCCC) as part of TC Yasa response action plan has covered 130 traders in Labasa, Seaqaqa and Rabi.

As part of our stakeholder engagement and consumer protection strategy, FCCC continued trader inspections over Christmas and Boxing day, targeting rural Vanua Levu.

"It is a critical time for Fijian consumers in the North, especially those living in rural and maritime areas, who were left vulnerable after the recent Tropical Cyclone Yasa, and we are committed to minimising the negative impacts on them as much as possible," said FCCC CEO, Joel Abraham.

"I am glad that our inspections are going well, and we were glad to see the majority of traders cooperating. We also made it a priority to ensure that traders were not engaging in price gouging, which can be a real problem in the aftermath of natural disasters."

"While preliminary community visit sessions allege price gouging, the investigations to ascertain price gouging requires intensive investigation looking at pricing practices over a period of time. The investigation teams have served notices for trader records"

Mr Abraham said that in addition to inspections, as part of FCCC's efforts to help Fijians affected by TC Yasa, stakeholder consultations were also held, which included discussions on supply chain disruptions of goods and services.

"Supply chain disruptions can really badly hurt Fijians as they can be left stranded without what they need at a time when they need it the most. We are hoping that by working with local stakeholders, we can ensure that this does not happen."

FCCC is also engaging in CSR activities to help affected Fijians in other ways and visited affected families in Seaqaqa, helping with the clearing of compounds and repair works, as needed.

FCCC urges others to help those in need if they are able and wishes everyone a safe holiday season.

All consumer-related complaints can be sent directly through the FCCC web app at FCCC.APP. You can also contact FCCC on 8921991 or through live chat on their website at <a href="fccc.gov.fj">fccc.gov.fj</a>.

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